



General Assembly

January Session, 2015

***Raised Bill No. 6735***

LCO No. 3293



Referred to Committee on INSURANCE AND REAL ESTATE

Introduced by:  
(INS)

***AN ACT CONCERNING THE PROVISION OF A LIST OF LICENSEES  
THAT PERFORM AUTOMOTIVE GLASS WORK.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1       Section 1. (NEW) (*Effective October 1, 2015*) The Commissioner of  
2       Motor Vehicles and the Commissioner of Consumer Protection shall  
3       jointly compile, maintain and post on their respective agency Internet  
4       web sites a list of new car dealers, used car dealers, repairers and  
5       limited repairers licensed by the Department of Motor Vehicles that  
6       perform automotive glass work and glazier contractors and glazier  
7       journeymen licensed by the Department of Consumer Protection to  
8       perform automotive glass work. Said commissioners shall notify the  
9       Insurance Commissioner when such list has been posted and provide  
10      the Internet web site addresses for such list. The Insurance  
11      Commissioner shall provide such addresses to insurance companies  
12      that issue private passenger nonfleet automobile insurance policies in  
13      this state.

14      Sec. 2. Section 38a-354a of the general statutes is repealed and the  
15      following is substituted in lieu thereof (*Effective October 1, 2015*):

16 (a) No automobile physical damage appraiser shall require that  
17 automotive glass work, as defined in section 20-330, should or should  
18 not be performed in or by a specified facility or glass shop.

19 (b) (1) No insurance company doing business in this state or third-  
20 party claims administrator, agent or adjuster for such company shall  
21 [(1)] (A) require any insured to use a specific person for the provision  
22 of automotive glass work, or [(2)] (B) state that choosing a facility other  
23 than a glass shop participating in an automotive glass work program  
24 established by such company will result in delays in or a lack of  
25 guarantee for the automotive glass work.

26 (2) Each such company, administrator, agent or adjuster shall  
27 provide to an insured who submits a claim for automotive glass work  
28 or automobile glass products a copy of or the Internet web site  
29 addresses of the list set forth in section 1 of this act.

30 (c) [(1)] If there is any communication between a glass claims  
31 representative for an insurance company doing business in this state or  
32 a third-party claims administrator for such company and an insured  
33 regarding automotive glass work or automobile glass products, in the  
34 initial contact with the insured, such representative or claims  
35 administrator shall state or disclose to the insured a statement  
36 substantially similar to the following: "You have the right to choose a  
37 licensed glass shop where the damage to your motor vehicle will be  
38 repaired. If you have a preference, please let us know."

39 [(2) No glass claims representative for an insurance company doing  
40 business in this state or a third-party claims administrator for such  
41 company shall provide an insured with the name of, schedule an  
42 appointment for an insured with or direct an insured to, a licensed  
43 glass shop that is owned by (A) such company, (B) such claims  
44 administrator, or (C) the same parent company as such insurance  
45 company or claims administrator, unless such representative or claims  
46 administrator provides the insured with the name of at least one

47 additional licensed glass shop in the area where the automotive glass  
48 work is to be performed.]

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2015</i>	New section
Sec. 2	<i>October 1, 2015</i>	38a-354a

***Statement of Purpose:***

To (1) require the Commissioners of Motor Vehicles and Consumer Protection to jointly compile, maintain and post on their respective agency Internet web sites a list of licensees that perform automotive glass work, (2) require the provision of a copy of or the Internet web site addresses of such list to an insured who submits a claim for automotive glass work or automotive glass products, and (3) strike a provision re automotive glass work.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*